

Robotic Process Automation



Reduced Cost and Increased Efficiency Financial Services Client

Challenges:

Our client had limited process automation capability and endeavored to extend their Global Center of Excellence to support the business with a digital workforce, as well as business agility and cost optimization.

Approach:

Expleo, Trissential's parent company, deployed a global team across North America, EMEA and APAC to meet our clients business challenges while maintaining consistency and rigor throughout the program. The solution involved deploying a collection of robots to reduce costs and increase efficiency across key business processes from the organizations landscape.

Results:

- Creation of 100% compliance audit trail
- Reduced manual intervention by 50%
- Eliminated 100% of data input errors
- Enabled extension into advanced technologies